



## MEETING NOTES – JUNE 2026

To all DPI-SIG members and other interested parties:

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### MONTHLY THEME SLIDESHOW

Christina Skibicki produced a slideshow with the theme *“A BUG’S LIFE”* for the General Meeting on June 11, 2026. The meeting was recorded and is posted on the website. A big thank you to Christina and the many members who submitted images. Participation in the Monthly Theme keeps this DPI-SIG enjoyable feature a favorite of the meeting.

*July 2026 Theme:*  
**“CATCH THE SUN”**

**Deadline to submit images: 5 p.m., Sunday, July 5, 2026.**

[dpi-theme@naples.net](mailto:dpi-theme@naples.net)

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Please follow these guidelines to submit your monthly theme photos:

1. Size your photos between 1920 pixels wide by 1080 pixels high.
2. Save photos with your first name-last name-number, Example: **Christina-Skibicki-1**
3. Submit up to six images **as attachments** to your email. Send all images into one email.
4. Send photos to address: [dpi-theme@naples.net](mailto:dpi-theme@naples.net)

## F. Y. I.

...➡ If you missed the 237<sup>th</sup> General Meeting on June 11<sup>th</sup>, it was recorded and will be posted on the website.

- **Sonny Saunders** announced the completion of our 3<sup>rd</sup> successful auction. If you have unwanted photography items, please consider donating them for the next DPI-SIG auction.
- **Mahlon Stacy** presented another creative video “*Flashbulb Jim.*”
- **Charles Flum** shared several tips for Smartphone users. He will be using Zoom for the next Smartphone Users Group meeting this month, Tuesday, June 16<sup>th</sup> @ 7 p.m.
- **Kim Elliott**, Competition Director, reported on the results of the DPI-SIG Spring Competition. The Fall Competition is scheduled for August 15 – September 15. The categories are: Color, Monochrome, Creative and Food & Markets (This 4<sup>th</sup> category is described on the website.)
- **Diane Glover** will be leading the Outings at the Naples Airport in October. See details on Page 5.
- The guest speaker was **Art Becker**, who is an accomplished, award-winning commercial and fine art photographer. Social media can make photographers feel their work can’t measure up. Instead, step back and ask what makes a photograph beautiful to YOU. Seek out the types of images that draw you in, then shoot with intention—envision the scene, position yourself for light and composition and wait for the right moment. Capture what is most meaningful to you, and your most genuine, authentic style will follow. Make sure you catch his energetic presentation on the website.
- **Don Beach** informed the audience about the *Windows Secure Boot Certificates Update*. You can learn more by attending the PC BUG zoom meeting on June 18<sup>th</sup>. See Page 5 for details.

- **Mahlon Stacy** gave a quick preview of the *See It First* program. *See It First* is an AI assisted mentoring tool to help your thinking and processing when selecting and preparing images for competition. Directions are on the website.
- **Richard Tindell** reminded members of his two Zoom sessions scheduled for June. First, the ever-popular Photoshop Users Group meeting on June 17<sup>th</sup> @ 7 pm; Second, the revival of the Beginners Workshop meeting on June 24<sup>th</sup> @ 7 pm.
- Many thanks to **Marcel Seamples** for supplying the treats and drinks for the June meeting.

...➡ **Volunteers needed!!!**

- Would you like to be on the **Outing Committee**? This is your chance to keep this DPI-SIG activity a favorite of the club.

...➡ If you have a speaker you would like to see at one of our meetings, or a subject you would like to see presented, please let us know and we'll see if we can make it happen!  
[sonny@naples.net](mailto:sonny@naples.net)

...➡ Do you know that DPI-SIG has its own **FACEBOOK** page? Join in the fun of submitting your images, seen only by our members. It's also a good place to post DPI-SIG announcements. [DPI-SIG Naples Digital Photography Club | Facebook](#)

...➡ **UNWANTED PHOTO GEAR?** If you want to donate your unwanted, unused, or replaced photo equipment, contact **Sonny Saunders** at (239) 777-0053. He will either auction it to members, sell it online or place it in the DPI-SIG library with other usable equipment. All proceeds will go to DPI-SIG.

...➡ **SPECIAL OFFER** from our friends at **HITEK IMAGING, Naples Full Service Digital Printing Lab**: 4292 Corporate Square, Suite A, Naples FL 34104. (239) 307-2686. Many DPI-SIG members have had their images printed by HiTek for the art shows, etc. HITEK offers a special discount for DPI-SIG MEMBERS! Many members use HITEK to print and frame their images for Art Shows, Exhibits, etc. Stop in and see their showroom of ideas.  
<https://www.hitekimaging.com/>

...➡ **SUPPORT HUNT'S PHOTO & VIDEO**, which subsidizes many of the Lecture Series with speakers all year. 100 Main St., Melrose, MA 02176. Mention you are a member of DPI-SIG! Call **Mason Barnard**, 781.462.2358, [mbarnard@huntsphoto.com](mailto:mbarnard@huntsphoto.com). **Support Hunt's as they support us!!!**

...➡ **RENEWING MEMBERSHIP DUES**: The Board of Directors has voted to increase membership dues to \$50.00 per year starting July 1, 2026. **You will be notified automatically by email when your dues have expired and need to be renewed.** **To renew your dues, go to the DPI-SIG website <https://dpi-sig.org/>.**

**RENEW DUES**: You can pay your dues on the website via PayPal.

1. Click Login (if you forgot your password, click "Forgot Password" on the login page.)
2. Click "My Profile" (which appears after you login) then click "Pay My Dues"
3. Review your profile info, update if needed, then click "Update" at the bottom.
4. Pay using either a PayPal Account or Credit Card

(Dues must be current to be included in the privileges of DPI-SIG membership, such as: Outings, Special Interest Groups (Photoshop Users Group, Lightroom Users Group, Luminar Users Group, Lighting Workshop Group, Roundtable, A.I. Workshop, Photography Theater, Art Shows & Exhibits, Theme Pictures, DPI-SIG Competitions, FCCC Competitions, Photo Locations, special lectures & presentations, workshops, Zoom sessions, etc.)

...➡ **WITH NEW MEMBERS EACH YEAR, WE REALLY NEED TO SEE YOU! THEREFORE, YOUR PICTURE IS REQUESTED!!!** We strive to meet the needs of every member who participates in our successful camera club. Would you like to learn the names of other members, or maybe ask them a question about their camera or photo interest? We have a **Member Gallery** with a picture of each DPI-SIG member. Of course, submitting your photo is strictly voluntary, but it's an excellent way to get to know members, as well as have them recognize you.

**PLEASE NOTE**: If you are not in the gallery now, or need to change your picture, please check your profile. Members submit their own photos on their profile page. There is a drop area to upload a photo.

...➡ **MAC, IPHONE, IPAD, OR APPLE WATCH, APPLE TV USERS, ATTENTION**: Join Naples Mac User Group for free. This group has gone international and now has members worldwide! Meetings take place every Wednesday from 11:30 a.m. – 12:45 p.m. ID: 864 4338 5675; PW NMUG.

...➡ **Don Beach** announces the [PCBUG, THE NAPLES TECHNOLOGY USERS GROUP](#), Zoom meeting, **Thursday, June 18<sup>th</sup> at 5 p.m.**

Speaker : Chris Taylor, President of the Ottawa PC Users' Group

Presentation – Protecting Your PC

The average time it takes for an unprotected computer to be compromised after connecting to the Internet is under 15 minutes. Don't let it be yours. Chris Taylor, President of the Ottawa PC Users' Group will show you the simple steps you need to take to keep your PC from being hacked. And best of all, it can be done for free.

**Heads Up** regarding Windows Secure Boot Certificates set to expire June 2026.

To receive the Zoom meeting link, email [don@naplestechguy.com](mailto:don@naplestechguy.com). **Please request the link by email Wednesday, June 17<sup>th</sup>, the day before the meeting.**

Download the latest Zoom version at [www.zoom.us/download](http://www.zoom.us/download).

The PCBUG is a computer and technology club providing information and education on computers and mobile devices. Meetings are held on the third Thursday of the month. Both novice and advanced users are encouraged to attend.

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Don Beach, President PCBUG – The Naples Technology User Group, 239-455-1542  
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## [DPI-SIG OUTINGS](#)

No DPI-SIG outings are scheduled for June, but there is plenty to photograph in and around Naples this time of year! See Pages 8-10 for ideas.

**Diane Glover** has agreed to lead members on the **October Outings** at The Naples Airport: Please note, October 3 & 15 dates are full.

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...➡ Our third Naples Airport tour date is scheduled for Thursday, October 15 at 10AM. The tour is expected to be about 1.5 hours. Space is limited and the tours fill up fast so please sign up early. We will have a waiting list in the event there are cancellations.

Background checks are required. Forms will be sent a couple of weeks prior to our tour to those who registered.

Other items to note: Tripods are acceptable to bring and use. Flash photography and videos are acceptable. The airport requests that if you publish ANY photos/videos please edit out the tail number(s) of the aircraft.

If you are interested in signing up, please email Diane Glover from the email address where you want to receive the background check form and any information that you will need before the tour. Send your email to: [dianeglover777@gmail.com](mailto:dianeglover777@gmail.com)

...➡ Do you have any suggestions for future outings? Especially ones where you are willing to lead members through the location? Outings are a great way to meet other members! Volunteer to be on the Outing Committee and have a hand in choosing the location for the next outing!

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## SMARTPHONE PHOTOGRAPHY USERS GROUP

Led by **Charles Flum**, The **SMARTPHONE PHOTOGRAPHY USERS GROUP** meets the third Tuesday each month. This month, Charles will be hosting a **Zoom only** meeting for this Special Interest Group on **Tuesday, June 16<sup>st</sup> at 7:00 p.m.**

Please contact Charles [cflum1@comcast.net](mailto:cflum1@comcast.net), if you have specific questions that can be addressed at the meeting.

Hope to see you at the Smartphone Photography Users Group meeting!

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## 2026 COMPETITION SCHEDULES

### DPI-SIG COMPETITION SCHEDULE– DIGITAL

Winter Competition	Results on website
Spring Competition	Results on website
Fall Competition	August 15 – September 15, 2026
Year End Competition	Winners from 2026 competitions are eligible

Competition information: <https://dpi-sig.org/member-competitions/>

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## **FCCC COMPETITION SCHEDULE – DIGITAL**

1 <sup>st</sup> Tri-Annual Competition	Results on website
2 <sup>nd</sup> Tri-Annual Competition	July 15 – August 15, 2026
3 <sup>rd</sup> Tri-Annual Competition	October 19 – November 19, 2026
Year End Competition	Winners from 2026 competitions are eligible

## **FCCC COMPETITION SCHEDULE – PRINT**

1 <sup>st</sup> Tri-Annual Competition	Results on website
2 <sup>nd</sup> Tri-Annual Competition	May 22 – June 22, 2026
3 <sup>rd</sup> Tri-Annual Competition	August 31 – September 30, 2026
Year End Competition	Winners from 2026 competitions are eligible

Competition information: <https://f3c.org>

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## **DPI-SIG MAGAZINE**

An index of all former magazine articles is available on the website. The index provides topical access to all the articles, and links to open the magazines.

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## **GLOSSARY TERMS**

**JUNE– GLOSSARY TERM:** Graduated Neutral-Density Filter, also known as a graduated ND filter, split neutral-density filter, or just a graduated filter: An optical filter that has a variable light transmission. Typically, half of the filter is of neutral density which transitions, either abruptly or gradually, into the other half which is clear. It is used to bring an overly bright part of a scene into the dynamic range of film or sensor. For example, it can be used to darken a bright sky so that both the sky and subject can be properly exposed. ND filters can come in a variety of shapes and sizes and densities and can be used in all types of photographic applications from still photography, motion photography and scientific applications.

**MAY– GLOSSARY TERM:** AAE File: is a "sidecar" file used by Apple's Photos app (iOS/macOS) that stores non-destructive (like color/crop adjustments) for a corresponding JPEG image, keeping the original photo intact by storing the editing steps in an XML format. These small files are generated automatically and allow edits to be undone or transferred but are often useless on Windows/Android as those systems don't read them, meaning edits are lost unless transferred via supported methods like iCloud.

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## MEMBER IN THE NEWS



**Kristin Kozlow** was the first-place winner in the adult division for the 2026 Cape Coral Friends of Wildlife Burrowing Owl photo contest.

## PHOTOGRAPHY EXHIBITS, EDUCATION & EVENTS

### DISCOVERING ANSEL ADAMS at the Artis-Naples Baker Museum:

This exhibition will be displayed until August 2, 2026, and offers insight into how Ansel Adams arrived at the powerful, mature visual language he used from the 1940s onward. It begins with Adams' first photographs of Yosemite National Park, which he took in 1916 as a 14-year-old tourist from San Francisco. **The exhibition is located on the 3<sup>rd</sup> floor of the Baker Museum.**

## CELEBRATING 250 YEARS!!!

### NAPLES

Fireworks at Naples Pier: Bring chairs and blankets to watch the fireworks launch at 9 p.m. Saturday, July 4, from near Naples Pier. The fireworks show typically lasts about 30 minutes. Personal use of fireworks and sparklers is prohibited. Parking is limited, so visitors are urged to plan ahead and find parking on the street or in

downtown parking garages; or to walk, take bicycles or use a ride service. Free. Naples Pier, 12th Ave. S. [fifthavenuesouth.com/events-calendar](https://fifthavenuesouth.com/events-calendar)

America 250 Celebration: 4th of July Parade is 9 a.m.-10:30 a.m. Saturday, July 4, with a new route. Parade begins at the corner of Third Street South and Fifth Avenue South. Parade participants will walk east on Fifth and turn south (right) onto Eighth Street South, ending in front of City Hall. The City of Naples is asking people to not sit along Third Street South, as that's where staging will take place.

### **MARCO ISLAND**

Marco Island fireworks: They'll launch from a barge off the coast between Tigertail Beach and South Beach. The fireworks can be seen from along Collier Boulevard and Marco's beach front. No personal fireworks permitted on the beach. Fireworks start at about 9 p.m. Saturday, July 4. Free. [cityofmarcoisland.com](https://cityofmarcoisland.com)

### **EVERGLADES CITY**

Everglades City Independence Day Celebration: The 250th anniversary of America's birthday **kicks off in Southwest Florida early in Everglades City**. Head to the town at 10 a.m. Saturday, June 27, for opening ceremonies at McLeod Park, at Copeland Avenue and Hibiscus Street West. Other events planned for that day include a parade immediately following opening ceremonies and a fireworks show begins at 9 p.m. Check out vendor booths, food, drinks, raffles and more. [visitevergladescity.com](https://visitevergladescity.com)

America 250 — Spirit of the Everglades: The Third Thursdays Lecture Series on at 2 p.m. July 16 at the Museum of the Everglades, 105 West Broadway Avenue, Everglades City. Museum Manager Thomas Lockyear will discuss the spirit of individuals who have called the Everglades area their home — from the region's indigenous people to early pioneer settlers to the modern-day entrepreneurs. Presented in the context of the America 250 celebration, Lockyear will share stories of the courage, resourcefulness, fortitude, ingenuity and vision over 2½ centuries.

### **BONITA SPRINGS**

Star Spangled Bonita: The annual Fourth of July festival begins at 6 p.m. Saturday, July 4. It includes food trucks, an ice-cream-eating contest. And like last year, the Ben

Allen Band performs and the day ends with a 50-minute drone show, fireworks and laser light spectacular. In past years, Old 41 Road will be closed from 5 p.m. to about 10 p.m. from Wilson Street to Childers Street. Riverside Park, 10450 Reynolds St., Bonita Springs. 949-6262 or [cityofbonitasprings.org](http://cityofbonitasprings.org)

Fourth of July parade: Bonita Springs Professional Firefighters Local 3444 hosts the annual parade on Old 41 Road. It includes bands, fife-and-drum corps, floats, military units and more. This year's parade theme is "Small Town Big Spirit" and begins at 9 a.m. Saturday, July 4. Free. The parade travels along Old 41 Road between Rosemary Drive and Kentucky Street in downtown Bonita Springs. The parade route will be closed from 8:30 a.m. until after the parade. For more information, call Tyler Bess at (239) 301-8402 or visit [bonitaspringsparade.com](http://bonitaspringsparade.com).

## **ESTERO**

4th of July Celebration: Go back in time at this Estero Historical Society event from 9-10:30 a.m. It's the annual reading of the Declaration of Independence with historian Jacob Winge in full period costume. The free celebration also includes fresh watermelon slices, a patriotic fire truck display with a large American flag and 250th Celebration bags from the Village of Estero. It's at the Estero Historical Society Cottage Museum, 9285 Corkscrew Palms Blvd.

Estero. [esterohistoricalsociety.com/event/annual-4th-of-july-celebration](http://esterohistoricalsociety.com/event/annual-4th-of-july-celebration)

## ESSENTIALS OF DIGITAL PHOTOGRAPHY, UNDERSTANDING YOUR CAMERA

If you want to get the best pictures possible, and truly understand your camera's features, the "*Essentials of Digital Photography: How to Get the Most from Your Digital Camera Workshop*" is for you.

This class covers the essentials of your digital camera to help you capture and display the reason, emotion and vision, why you decided to capture the image in the first place. You

will learn how to use your camera's shutter, aperture, ISO control and the drive modes to create images with impact and creativity.

Sonny Saunders has over 45 years of experience in photography and instruction and is renowned for his ability to communicate with a wide variety of students. No previous camera or photography experience is necessary, just a desire to learn.

Classroom learning material will be furnished. Class fee is \$55.00.

Register on-line: <https://rookerybay.org/events/lectures-classes/>

Saturday, June 27	12:30 p.m. – 3:30 p.m.
Saturday, July 18	12:30 p.m. – 3:30 p.m.
Saturday, August 22	12:30 p.m. – 3:30 p.m.

**MARK YOUR CALENDAR!** Zoom meetings unless otherwise indicated

### JUNE 2026

Monday, June 15 – Lighting Workshop @ 6:00 p.m.

Tuesday, June 16 – Smartphone Users Group @ 7:00 p.m.

Wednesday, June 17 – Photoshop Users Group @ 7:00 p.m.

Thursday, June 18 – Roundtable @ 6:00 p.m., canceled

Wednesday, June 24 – Beginner's Workshop @ 7:00 p.m.

Thursday, June 25 – Lightroom Users Group

Monday, June 29 – DPI-SIG Theater @ 6:00 p.m.

## JULY 2026

Sunday, July 5 – Deadline 5 p.m. submit Monthly Theme images ***"CATCH THE SUN"***

Tuesday, July 7 – A. I. Workshop @ 7:00 p.m.

Thursday, July 9 – DPI-SIG General Meeting @ FSW, 7:00 p.m., live & YouTube

Tuesday, July 14- Luminar Users Group @ 4:00 p.m. – canceled

Thursday, July 16 – Roundtable @ 6:00 p.m.

Monday, July 20 – Lighting Workshop @ 6:00 p.m.

Tuesday, July 21 – Smartphone Users Group @ 7:00 p.m.

Wednesday, July 22 – Photoshop Users Group @ 7:00 p.m.

Thursday, July 23 – Lightroom Users Group @ 6:00 p.m.

Monday, July 27 – DPI-SIG Theater @ 6:00 p.m.

Wednesday, July 29 – Beginner's Workshop @ 7:00 p.m.



Village Falls Professional Center, **DPI-SIG Training Center** - 5029 Tamiami Trail East, Naples FL 34113  
Across from Publix & Bank of America; LOOK AT BACK LEFT CORNER OF COMPLEX – 2<sup>ND</sup> FLOOR.

**Watch for the meeting schedule of these Special Interest Groups,  
Special Presentations & Lectures. These meetings are presented for  
Members Only and require a current membership to attend.**

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## **DPI-SIG & FCCC VOLUNTEERS 2026**

**Bob Baribeau: Drone Photography Users Group Director**  
**Don Beach: Computer Consultant; Tech Team; Email Administrator**  
**Jeff Bilyeau: Monthly Theme Slideshow Producer 2006 - 2022**  
**David Bosworth: Meeting Signs & Floor Manager**  
**Jennifer Brinkman: Competition Committee**  
**Bob Brown: DPI-SIG Magazine Publisher/Editor (2014–2019); Lecture Brochure Designer**  
**Joe Bucherer: Director of Photographers for Non-Profit Organizations; Publicity Committee**  
**Joe Carmo: Auction Assistant; FCCC Conference Committee; DPI-SIG/FCCC Representative**  
**Bill Coakley: Co-Founder; **IN MEMORIAM****  
**Ed Cohen: Competition Assistant**  
**Don Columbus: Art Show Committee**  
**Christine Cook: FCCC Digital Competition Director; Judges Training**  
**Art David: A.I. Users Group Director**  
**Marianne Dent: Social Committee**  
**Kim Elliott: Competition Director**  
**Charles Flum: Smartphone Photography Users Group Director**  
**Nancy Garrison: Social Committee Director**  
**Diane Glover: Webmaster; Outing Committee**  
**Gwen Greenglass: FCCC Conference Committee**  
**Tom Hurley: Computer Consultant; Tech Team**  
**Sandy Labana: Monthly Theme Slideshow Producer 2022-2024**  
**Mark McCulfor: Lighting Workshop Assistant**  
**Dave McFarlane: Lighting Workshop Assistant**  
**Priscilla McGuire: Art Show Director**  
**Ken O’Renick: Mentor Program Director**  
**Terry Palmer: Tech Team**  
**Karen Regan: Lighting Workshop Director**  
**Larry Richardson: Outing Committee; Competition Assistant Director**  
**Jim Robellard: Board of Directors; Outing Committee; Tech Committee; Vimeo Admin.; A.I. Workshop**  
**Betty Saunders:**  
    **Board of Directors-Secretary; Membership Registrar; Art Show Committee; Meeting Notes Editor;**  
    **Outing Committee; Facebook Administrator; FCCC Secretary; FCCC Conference Committee**  
**Burt Saunders: Legal Advisor**  
**Sonny Saunders:**  
    **Co-Founder; Board of Directors-President/Treasurer; Roundtable Coordinator; DPI-SIG & FCCC**  
    **Librarian; Art Show Committee; Competition Committee; Outing Committee; FCCC Vice President;**  
    **FCCC Conference Committee; Tech Team; Auction Coordinator; Theater Coordinator**  
**Michael Schleider: Lightroom Users Group; Luminar Users Group Director; Zoom Director; Tech Team**  
**Marcel Seamples:**  
    **Board of Directors; Art Show Committee; Meeting MC; FCCC Treasurer; FCCC Conference Committee**  
**Christina Skibicki: Meeting Assistant; Monthly Theme Slideshow Producer**

Eduardo Sosa: Auction Assistant

Mahlon Stacy: Board of Directors; Competition Committee Advisor; Meeting Computer Operator;  
Computer Consultant; Tech Team Director; DPI-SIG Programmer

Charles Stayton: Outing Committee; Social Committee

Eduardo Sosa: Auction Assistant

Angela Stone: Magazine Editor 2019-2023

Donna Sutton: Board of Directors

Richard Tindell:

Board of Directors-Vice President; Competition Committee; Photoshop Users Group Director; FCCC  
President; FCCC Conference Committee; Judges Training; Beginner’s Workshop Director

Jill Valesky: After-Meeting Assistant; Social Committee

Phil Wheat: Outing Committee; Competition Committee Assistant Director

**Remember, our camera club is successful because of our volunteers.** Please let us know what you are  
willing to do to keep this camera club a very active, thriving, energetic and fun group of photographers!

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<http://dpi-sig.org>

DPI-SIG Web site

<http://www.f3c.org>

FCCC Web site

<https://www.facebook.com/groups/dpisig/>

DPI-SIG Facebook Page

**Betty Saunders**

**Editor, Meeting Notes**

DPI-SIG Naples Digital Photography Club is a 501(c)3 organization.

**D P I - S I G: Digital Photography & Imaging – Special Interest Group**

**DPI-SIG Board of Directors:**

**Jim Robellard, Marcel Seamples, Richard Tindell, Mahlon Stacy,  
Donna Sutton, Sonny Saunders, Betty Saunders**

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### **NOTICE:**

Each member should go to [dpi-sig.org](http://dpi-sig.org) then click “LOGIN” on the top right-hand side of the home page. On the next screen, enter your email address and password to login. Once you login, pull down the right item in the navigation bar, “My Profile” and click “Edit My Info.” If you forgot your password, click “LOGIN” then “Forgot my password” in the login window.

**...** → If you are not receiving all the DPI-SIG Members’ email Messages:

1. Make sure you check the email address you registered for your DPI-SIG Membership. The club’s Mail Server sends messages to the email address you registered for your membership.
2. Check your Spam File or junk folder. If you find DPI-SIG messages there, it might help to place [dpi-sig@naples.net](mailto:dpi-sig@naples.net) in your email address book.
3. Check and make sure your ISP provider is not filtering your email messages at the server.
4. If none of these solutions help, please send a message to [dpi-sig@naples.net](mailto:dpi-sig@naples.net) and let us see if we can resolve the issue for you.